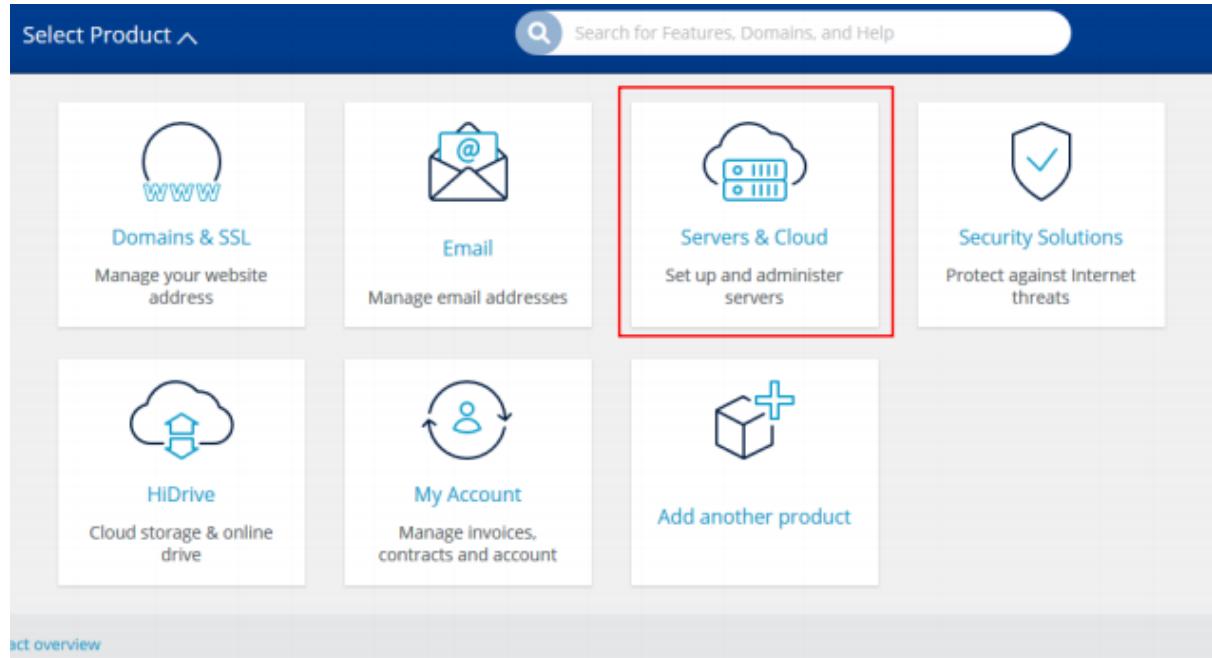


Reinstalling image:

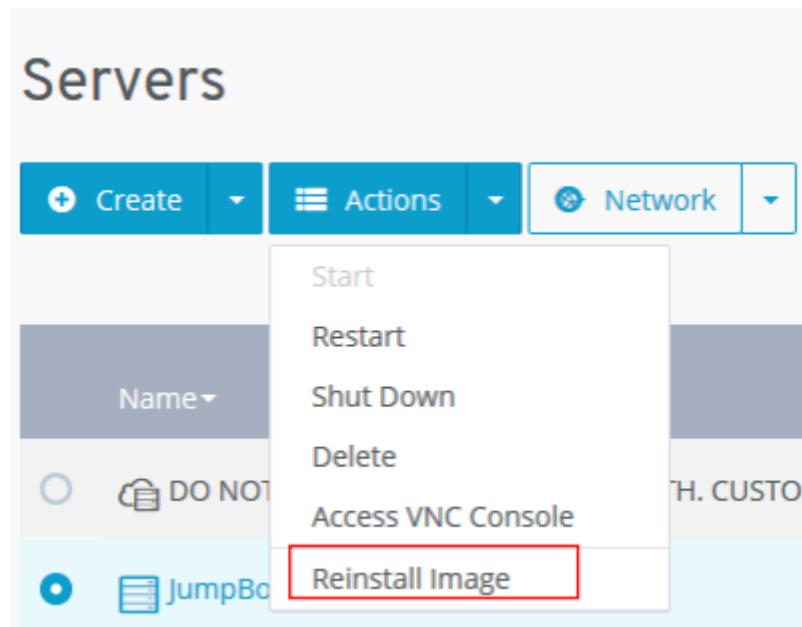
Go to your servers and cloud section of your account:



Click on the server:



Click actions at the top:



Select the image and if you would like plesk tick the box for plesk, if you have our cloud backup you can have it auto install here and click Reinstall Image:

The screenshot shows a 'Servers' interface with a 'Reinstall Image' tab selected. On the left, a 'Images' section displays a grid of operating system options. The 'Ubuntu 18.04' option is highlighted with a blue background. Below the grid, a note states: 'If you install a new image, the data of your SSD will be permanently deleted.' Under 'Additional Software', the 'Plesk (Free)' checkbox is checked and highlighted with a red border. A dropdown menu shows 'Plesk Obsidian (Unlimited Domains) (Free)'. Another checkbox for 'Installing the Backup Agent' is also checked. On the right, a 'Summary' table provides details: Name: 'JumpBox', Configuration: 'Dedicated Server L' at £80/month*, Resources: 4 Core CPU, 32 GB RAM, 2 x 480 GB SSD, Connection speed: 1 Gbps (Free), Image: 'Ubuntu 18.04' at £0/month*, Additional software: 'Plesk Obsidian (Unlimited Domains)' at £0/month*, and a total cost of £80/month*. A note at the bottom right says '(*plus VAT)'. A large blue 'Reinstall Image' button is at the bottom right of the summary table.

Summary	
Name:	JumpBox
Configuration:	Dedicated Server L £80/month*
Resources:	
CPU:	4 Core
RAM:	32 GB
SSD:	2 x 480 GB
Connection speed:	1 Gbps Free
Image:	IONOS Images Ubuntu 18.04 £0/month*
Additional software:	
Plesk Obsidian (Unlimited Domains)	£0/month*
Total:	£80/month*
(*plus VAT)	

Now make sure the correct ports are open in the firewall.

For linux (Ubuntu, CentOS, Debian, etc....):

Port 22, 80 and 443

For linux with plesk (Ubuntu, CentOS, Debian, etc....):

Port 22, 80, 443, 8443 and 8447

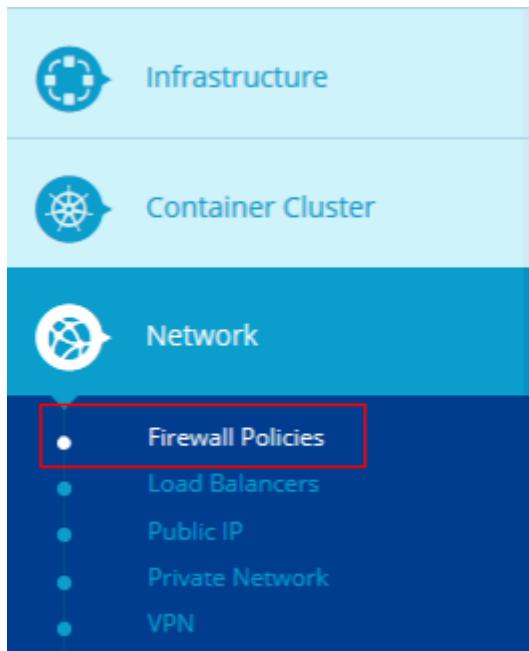
For windows:

3389, 80 and 443

For windows with plesk

80, 443, 3389, 8443 and 8447

Click on network and firewall policies:



Click on the firewall you want to edit:



Scroll down and you will see a table, here you can add a port and save it:

The image shows a 'Configuration' table for an 'Incoming' firewall rule. The table has columns: 'Action', 'Allowed IP', 'Protocol', 'Port(s)', and 'Description'. There are five rows of data: 1. Action: Allow, Allowed IP: All, Protocol: TCP, Port(s): 22. 2. Action: Allow, Allowed IP: All, Protocol: TCP, Port(s): 80. 3. Action: Allow, Allowed IP: All, Protocol: TCP, Port(s): 443. 4. Action: Allow, Allowed IP: All, Protocol: TCP, Port(s): 3389. 5. A new row with Action: Allow, Allowed IP: all, Protocol: TCP, Port(s): empty (highlighted with a red box). At the bottom is a button 'Add Predefined Values'.

Action	Allowed IP	Protocol	Port(s)	Description
Allow	All	TCP	22	
Allow	All	TCP	80	
Allow	All	TCP	443	
Allow	All	TCP	3389	
Allow	all	TCP	<input type="text"/>	

Wait for it to finish configuration:



Linux



TCP: 21, 22, 80, 443, 3389

You are now finished.